

S1

Route Guide & Hazard Awareness

**BANSTEAD - BELMONT - THE GALLOP - SUTTON - OAKHILL RD
ST HELIER - MIDDLETON RD - MITCHAM - LAVENDER FIELDS**



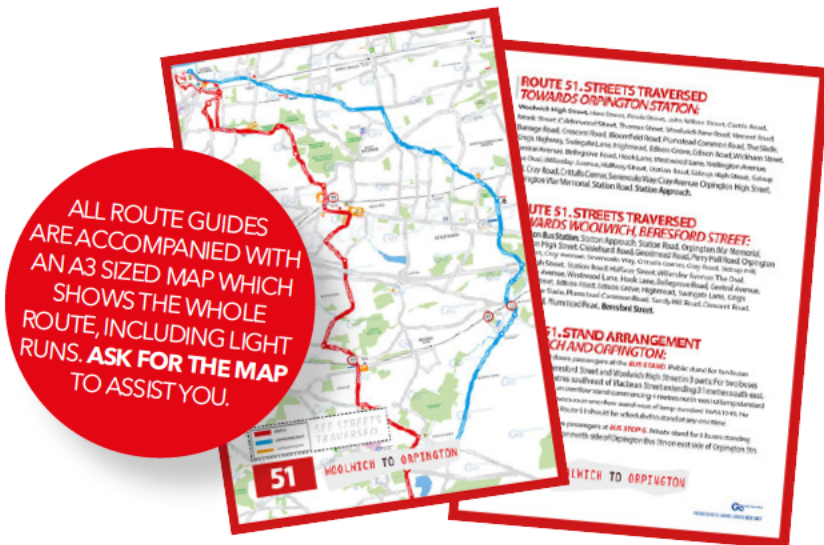
Photo | Kristian Lake

GRAB YOUR MAP

ASK AT THE FRONT COUNTER

CHANGEOVER | SUTTON AND MITCHAM JUNCTION

Changeovers will take place at **BUS STOP Y** on Crown Road towards Mitcham and the bus stand in lay-by **BUS STOP M** on Sutton Court Road towards Banstead. Start and finish duty changeover at **BUS STOP B** on Carshalton Road towards Mitcham and **BUS STOP A** on Carshalton Road towards Banstead. *Always communicate in advance with iBus if you are late for any reason.*



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route 51 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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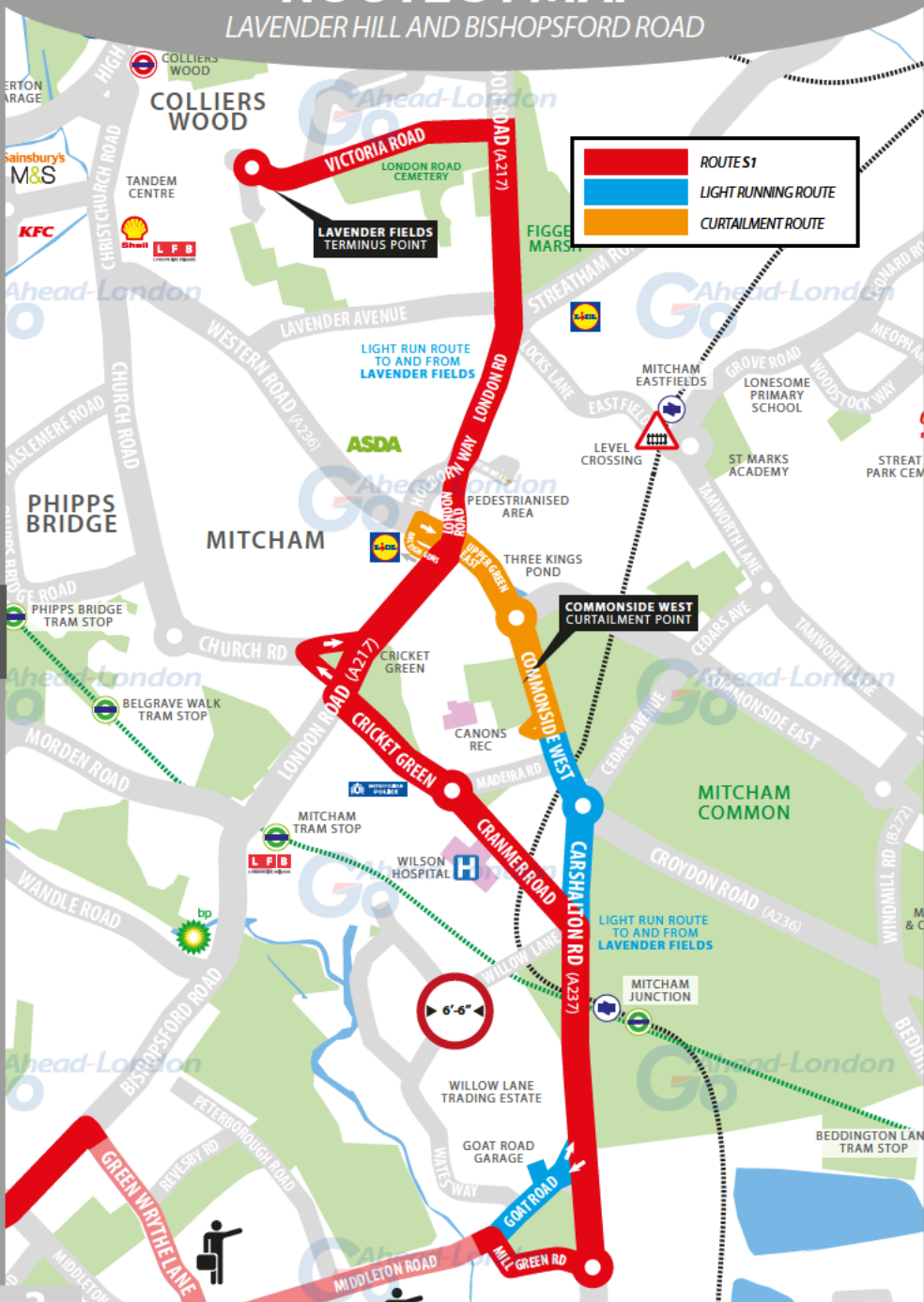
THINGS TO REMEMBER

Make notes along the way.

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ROUTE S1 MAP

LAVENDER HILL AND BISHOPSFORD ROAD



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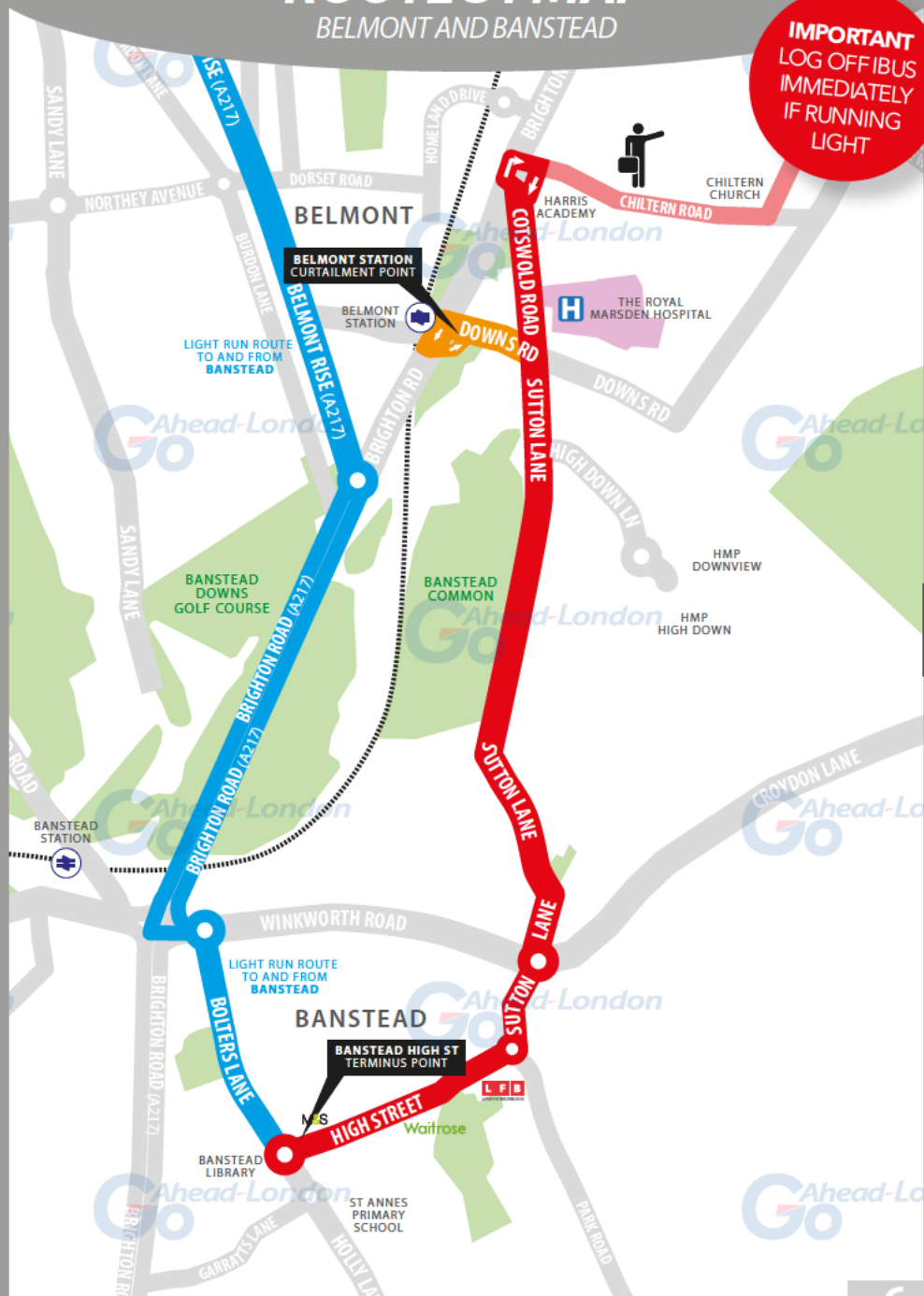
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ROUTE S1 MAP

BELMONT AND BANSTEAD

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

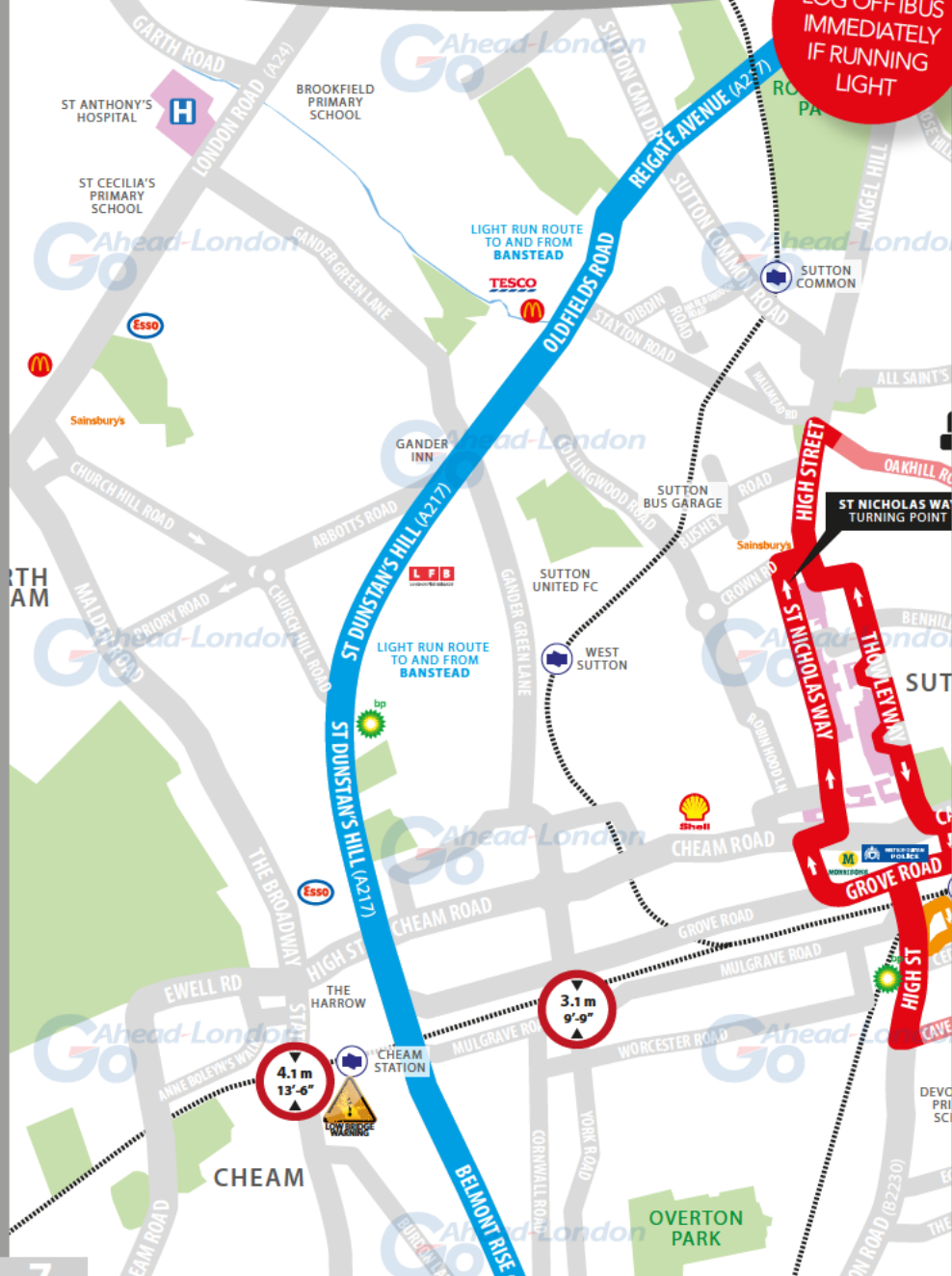


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LIGHT RUN ROUTE

TO AND FROM BANSTEAD

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO LAVENDER FIELDS VICTORIA ROAD

- At Goat Road exit, turn left onto Goat Road and follow road left
- At junction, turn left onto Carshalton Rd (*past Mitcham Junction station*) **A237**
- At roundabout, take 1st exit onto Commonside West **A236**
- At roundabout, take 1st exit onto Commonside West (*Three Kings Pond*) **A236**
- Continue ahead onto Upper Green West **A236**
- At traffic light, turn right onto London Road (*buses only section*)
- At traffic light, continue ahead onto London Road **A217**
- At traffic light, follow road to the left onto London Road (*Figges Marsh*) **A217**
- Continue ahead onto Mitcham Road **A217**
- Turn left onto Victoria Road to **bus stand**

FROM LAVENDER FIELDS VICTORIA ROAD

- At stand, continue ahead on Victoria Road
- At roundabout, circumnavigate back onto Victoria Road
- At junction, turn right onto London Road **A217**
- At traffic light, follow road right onto London Road (*Figges Marsh*) **A217**
- At traffic light, follow road left onto London Road (*buses only*)
- At traffic light, turn left onto Upper Green East **A236**
- At Three Kings Pond roundabout, take 2nd exit onto Commonside West **A236**
- At traffic light, continue ahead on Commonside West **A236**
- At roundabout, take 2nd exit onto Carshalton Road **A237**
- Turn right onto Goat Road
- Turn right to **Goat Road Garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BANSTEAD MARKS & SPENCERS

- At **Goat Road Garage** exit, turn right onto Goat Road
- Continue ahead onto Middleton Road
- At roundabout, take 2nd exit onto Middleton Road
- At traffic light, turn left onto Bishopsford Road **A217**
- At Rose Hill Roundabout, take 3rd exit onto Reigate Avenue **A217**
- Continue ahead onto Oldfields Road **A217**
- Continue ahead onto St Dunstan's Hill **A217**
- At traffic light, continue ahead onto Belmont Rise **A217**
- At roundabout, take 2nd exit onto Brighton Road **A217**
- Take exit onto Bolters Lane (*towards Coulsdon, Chipstead and Banstead*) **A2022**
- At mini roundabout, take 2nd exit onto Bolters Lane **B2217**
- At roundabout, take 1st exit onto High Street [Banstead] to **stand**

FROM BANSTEAD MARKS & SPENCERS

- From **last stop**, continue ahead on High Street **B2217**
- At roundabout, take 2nd exit onto Bolters Lane **B2217**
- At mini roundabout, take 1st exit onto Bolters Lane **A2022**
- At traffic light, turn right onto Brighton Road **A217**
- At roundabout, take 1st exit onto Belmont Rise **A217**
- At traffic light, continue ahead onto St Dunstan's Hill **A217**
- Continue ahead onto Oldfields Road **A217**
- Continue ahead onto Reigate Avenue **A217**
- At Rose Hill Roundabout, take 3rd exit onto Bishopsford Road **A217**
- At traffic light, turn right onto Middleton Road
- At roundabout, take 2nd exit onto Middleton Road
- Continue ahead onto Goat Road
- Turn left to **Goat Road Garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

TO LAVENDER FIELDS VICTORIA ROAD

- At stand, continue ahead and circumnavigate onto High Street [Banstead]
- At mini roundabout, take 1st exit onto Sutton Lane **B2217**
- At roundabout take 2nd exit onto Sutton Lane **B2218**
- Continue ahead onto Cotswold Road **B2218**
- At junction, turn right onto Brighton Road **B2230**
- Turn right onto Chiltern Road and turn left onto The Gallop
- Turn right onto The Gallop (*next to The Green*)
- At junction, continue ahead onto Langley Park Road
- At mini roundabout, take 1st exit onto Cavendish Road
- At junction, turn right onto Brighton Rd / High St (*past Sutton Station*) **B2230**
- At traffic light, follow road left onto Grove Road (*one-way system*) **A232**
- Follow the road right onto Sutton Court Road (*one-way system*) **A232**
- At traffic light, follow road right onto Cheam Road (*one-way system*) **A232**
- Turn left onto St Nicholas Way (*bus lane*) and follow road right onto Crown Rd
- At traffic light, turn left onto High Street
- Turn right onto Oakhill Road
- At mini roundabout, take 2nd exit onto Oakhill Road
- At 2nd mini roundabout, take 2nd exit onto Erskine Road
- At 3rd mini roundabout, take 1st exit onto Erskine Road
- At junction, turn left onto Wrythe Lane (*past St Helier Hospital*) **B278**
- At mini roundabout, take 1st exit onto Wrythe Lane **B278**
- At Rose Hill Roundabout, take 5th exit onto Bishopsford Road **A217**
- At traffic light, turn right onto Green Wrythe Lane
- At Middleton Circle roundabout, take 1st exit onto Middleton Road
- Turn right onto Mill Green Road
- At mini roundabout, take 1st exit onto London Road / Carshalton Road **A237**
- Turn left onto Cranmer Road (*past The Wilson Hospital*) **A239**
- At mini roundabout, take 1st exit onto Cricket Green **A239**
- At traffic light, turn right onto London Road **A217**
- Follow the road left onto Lower Green West (*one-way system*) **A217**
- Follow the road right onto Lower Green West (*one-way system*) **A217**
- Follow the road left onto London Road **A217**
- Continue ahead onto London Road (*buses only*)
- At traffic light, continue ahead onto London Road **A217**
- At traffic light, follow road left onto London Road (*Figges Marsh*) **A217**
- Turn left onto Victoria Road to **bus stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO BANSTEAD MARKS & SPENCERS

- At stand, continue ahead and circumnavigate back onto Victoria Road
- At junction, turn right onto London Road **A217**
- At traffic light, follow road right onto London Road (*Figgess Marsh*) **A217**
- At traffic light, follow road left onto London Road (*buses only*)
- At traffic light, continue ahead on London Road **A217**
- At traffic light, turn left onto Cricket Green **A239**
- At mini roundabout, take 2nd exit onto Cranmer Road (*The Wilson Hospital*)
- At junction, turn right onto Carshalton Road **A237**
- Continue ahead onto London Road **A237**
- At mini roundabout, take 2nd exit onto Mill Green Road
- At junction, turn left onto Goat Road / Middleton Road
- At Middleton Circle roundabout, take 3rd exit onto Green Wrythe Lane
- At traffic light, turn left onto Bishopsford Road **A217**
- At Rose Hill Roundabout, take 1st exit onto Wrythe Lane (*St Helier Hospital*) **B278**
- At mini roundabout, take 2nd exit onto Wrythe Lane **B278**
- Turn right onto Erskine Road
- At mini roundabout, take 2nd exit onto Erskine Road
- At 2nd mini roundabout, take 2nd exit onto Oakhill Road
- At 3rd mini roundabout, take 2nd exit onto Oakhill Road
- At junction, turn left onto High Street
- At traffic light, follow the road left onto Marshall's Road (*one-way system*)
- Follow the road right onto Throwley Way (*use bus lane on the right*)
- At traffic light, continue ahead onto Chalk Pit Road (*one-way system*) **A232**
- Follow the road right onto Sutton Court Road (*one-way system*)
- At traffic light, turn left onto High St / Brighton Rd (*past Sutton Station*) **B2230**
- Turn left onto Cavendish Road
- At mini roundabout, take 3rd exit onto Langley Park Road
- At junction, continue ahead onto The Gallop
- At junction, turn left onto The Gallop
- At junction, turn right onto Chiltern Road
- At junction, turn left onto Cotswold Road (*one-way loop*)
- Follow road left onto Cotswold Road **B2218**
- Continue ahead onto Sutton Lane **B2218**
- At roundabout take 2nd exit onto Sutton Lane **B2217**
- At mini roundabout, take 2nd exit onto Sutton Lane **B2217**
- Continue ahead onto High Street [Banstead] to **stand**

BANSTEAD HIGH STREET

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Lavender Fields. Proceed from Banstead High Street direct to stand. Set down on Banstead High Street at **BUS STOP BANSTEAD/M & S.**

Towards Lavender Fields. Depart to Banstead High Street.
Pick up on Banstead High Street at **BUS STOP BANSTEAD/MARKS & SPENCERS.**

Public stand on south side of Banstead High Street.

Blind display: **BANSTEAD.**



BELMONT STATION

CURTAILMENT POINT

**TURNING
POINT ONLY.
BUSES MUST NOT
STAND.**

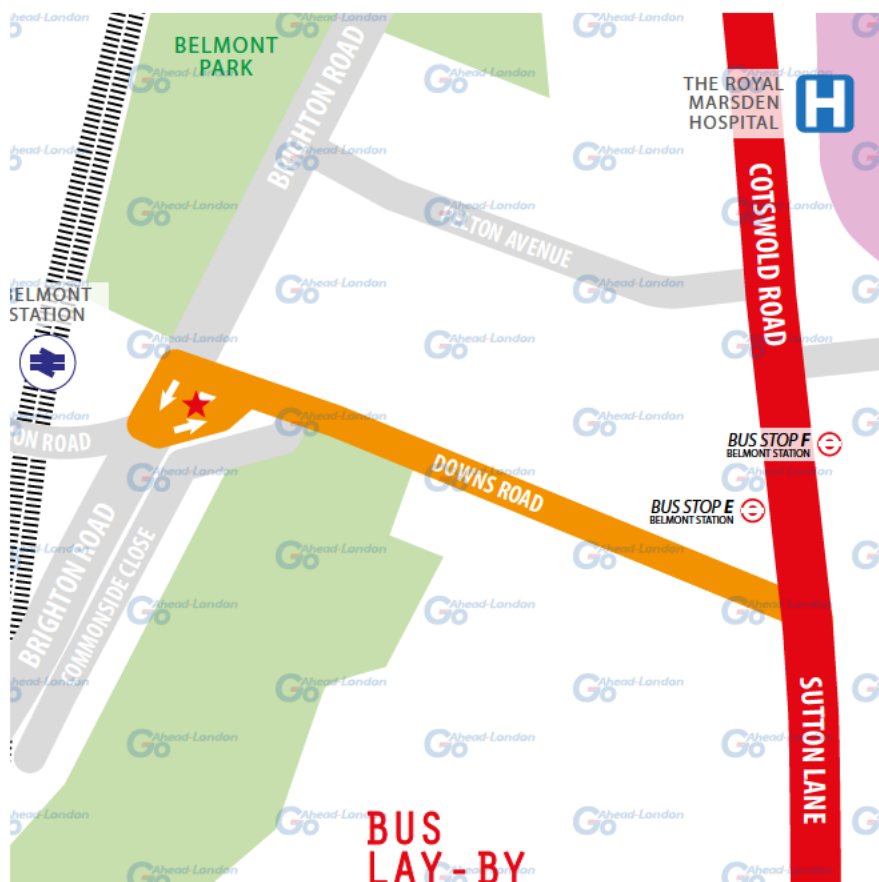
From Lavender Fields. Proceed from Cotswold Road via Downs Road, Brighton Road and Bus Turning Area to stand.

Set down on Cotswold Road at **BUS STOP F**.

Towards Lavender Fields. Depart via Bus Turning Area and Downs Road to Cotswold Road. Pick up on Cotswold Road at **BUS STOP E**.

Public stand for up to six buses in marked bays standing abreast in dedicated bus lay-by, bordered by Brighton Road, Commonsidge Close and Downs Road.

Blind display: **BELMONT.**



SUTTON STATION

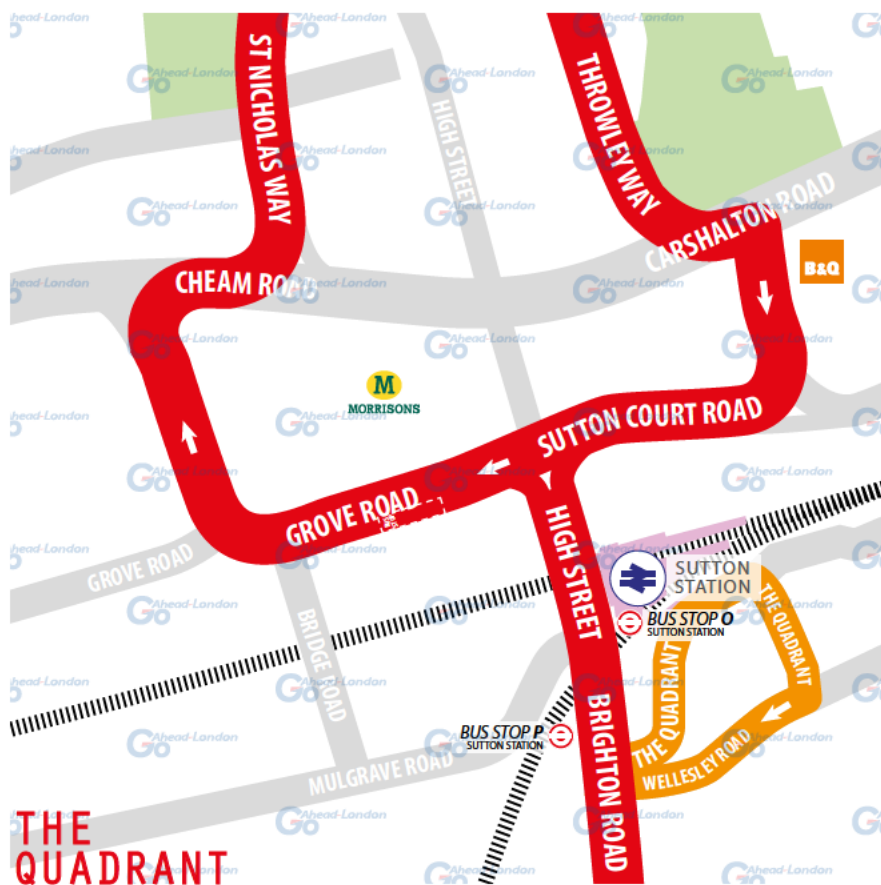
CURTALMENT POINT

IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Lavender Fields. Proceed from Brighton Road via The Quadrant to stand. Set down on Brighton Road at **BUS STOP O**.

Towards Lavender Fields. Depart via The Quadrant, Wellesley Road and Brighton Road to Sutton High Street. Pick up on Sutton High St at **BUS STOP P**.

Public stand for two buses in bay in The Quadrant (west arm), opposite Quadrant House. Blind display: **SUTTON STATION**.



SUTTON

TURNING POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**RIBAS KEY ON
EVERY TRIP**

From Banstead. Proceed from St Nicholas Way via Crown Road, Sutton High Street and Marshall's Road.

Set down on St Nicholas Way at **BUS STOP W**.

Towards Banstead. Depart to Throwley Way.

Pick up on Throwley Way at **BUS STOP E**.

Turning point only - buses must not stand.

Blind display: **SUTTON TOWN CENTRE**.



ST HELIER HOSPITAL

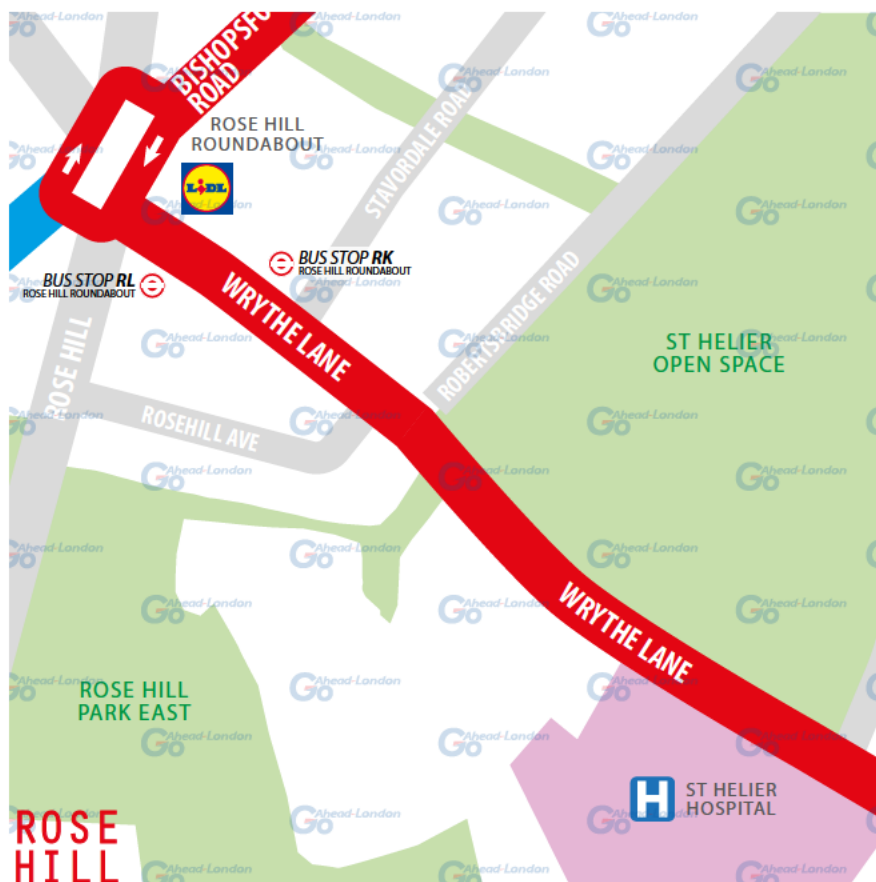
TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Banstead. Proceed from Wrythe Lane via Rose Hill Roundabout.
Set down on Wrythe Lane at **BUS STOP RL**.

Towards Banstead. Depart to Wrythe Lane.
Pick up on Wrythe Lane at **BUS STOP RK**.

Turning point only - buses must not stand.
Blind display: **ST HELIER HOSPITAL**.



MIDDLETON ROAD

TURNING POINT

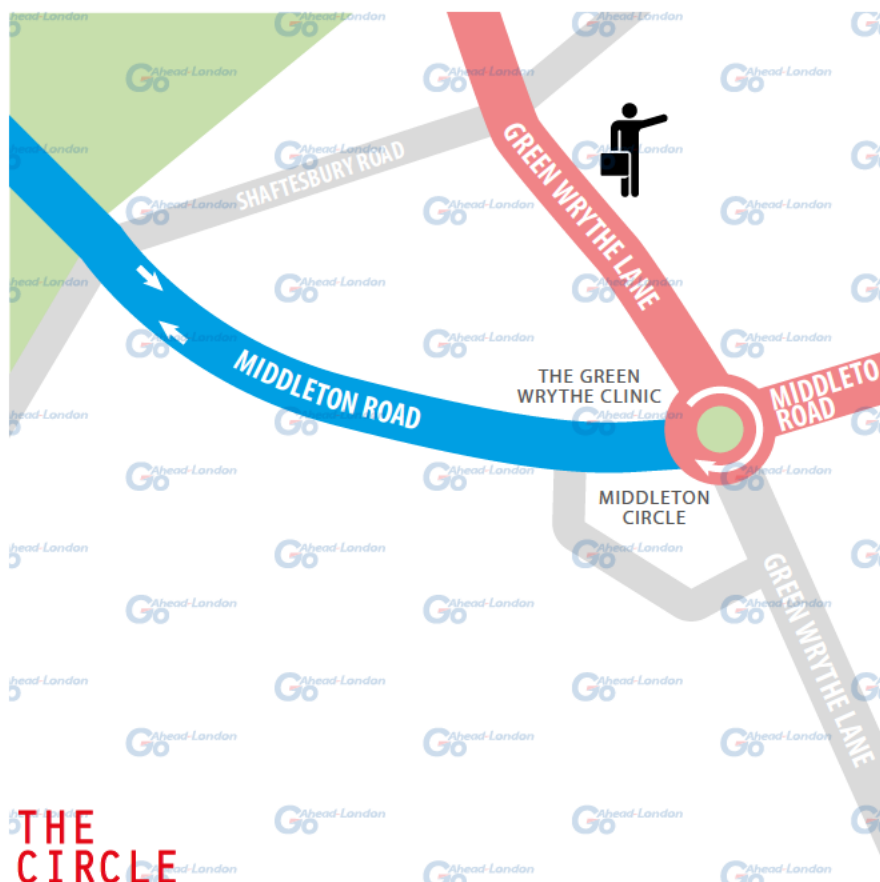
**TURNING POINT ONLY.
BUSES MUST NOT STAND.**

From Banstead. Proceed from Green Wrythe Lane via The Circle. Set down on Green Wrythe Lane where it is safe to do so. Hail & Ride section. Use the PA to inform passengers.

Towards Banstead. Depart to Green Wrythe Lane. Pick up on Green Wrythe Lane where it is safe to do so.

Turning point only - buses must not stand.

Blind display: **MIDDLETON CIRCLE.**



**THE
CIRCLE**

MITCHAM

CURTALMENT POINT

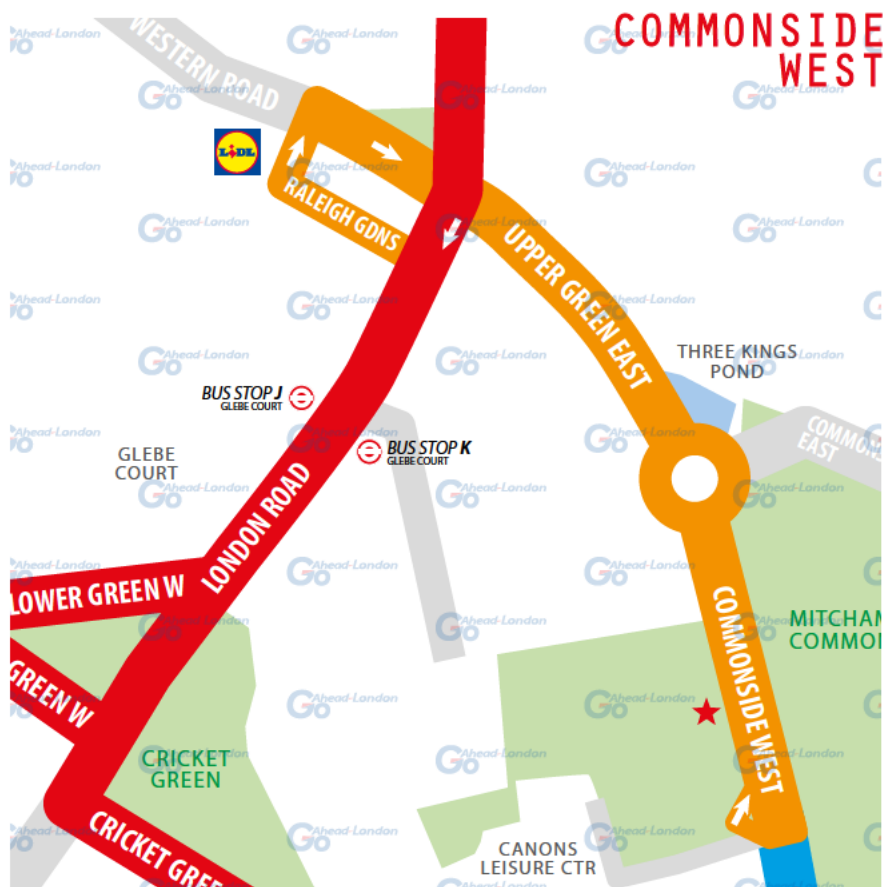
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Banstead. Proceed from London Road via Raleigh Gardens, Upper Green West, Upper Green East, Commonside West and turning circle to stand. Set down on London Road at **BUS STOP J**.

Towards Banstead. Depart via Commonside West, Upper Green East to London Road. Pick up on London Road at **BUS STOP K**.

Public stand in 2 portions for 4 buses on west side of Commonside West.

Blind display: **MITCHAM**



LAVENDER FIELDS

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Banstead. Proceed from Victoria Road direct to stand.

Set down on Victoria Road at **BUS STOP LAVENDER FIELDS.**

Towards Banstead. Depart via Victoria Road and circumnavigate roundabout at junction with Fairfield Close to Victoria Road. Pick up on Victoria Road at

BUS STOP LAVENDER FIELDS.

Public stand for one bus on south side of Victoria Road, east of roundabout at junction with Fairfield Close. **Blind display:** **LAVENDER FIELDS.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BUSY PEDESTRIAN AREA | BANSTEAD HIGH STREET

Be aware of pedestrians walking into the path of buses.

50 MPH SPEED LIMIT | SUTTON LANE

Do not exceed the 50 mph company speed limit. Be aware of your nearside mirror on protruding bushes.

TIGHT TURN | DOWNS ROAD

Ensure you have sufficient room to turn. Oncoming traffic may need to give way.

RISK OF COLLISION | BRIGHTON ROAD

Fast moving traffic. Be aware of traffic merging from main road.

TRAFFIC CALMING MEASURES | CHILTERN ROAD

Look out for oncoming vehicles. Ensure there is enough road space to proceed.

NARROW ROAD | THE GALLOP

Look out for oncoming vehicles. Ensure there is enough road space to proceed.

TIGHT TURN | LANGLEY PARK ROAD

Ensure you have room to turn. Oncoming traffic may need to give way.

20 MPH ZONE | CAVENDISH ROAD

Tight turn. Do not exceed the 20 mph speed limit. Ensure you have sufficient room to turn, oncoming traffic may need to give way.

PEDESTRIAN CROSSING | BRIGHTON RD / SUTTON HIGH ST

Be aware of pedestrians walking into the path of buses.

PEDESTRIANS | SUTTON PARK ROAD / ST NICHOLAS WAY

Pedestrian crossing. Be aware of pedestrians walking into the path of buses.

20 MPH ZONE AND NARROW ROAD | OAKHILL ROAD

Do not exceed the 20 mph speed limit. Drive slowly and be aware of traffic.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



ROUNDABOUT | ERSKINE ROAD / WRYTHE LANE

Give way to traffic on roundabout.

BUSY ROUNDABOUT | ROSE HILL ROUNDABOUT

Be aware of vehicles changing lanes.

VARIOUS HAZARDS | BISHOPSFORD ROAD

Be aware of vehicles opening car doors. Extreme care and caution when proceeding, looking at for any pedestrians/cyclists.

ONCOMING VEHICLES | GREEN WRYTHE LANE

Be prepared to give way to oncoming vehicles.

RISK OF COLLISION | MIDDLETON ROAD

Pedestrian crossing. Do not exceed the 20 mph speed limit. Be aware of pedestrians walking into the path of buses.

ONCOMING VEHICLES | THE CIRCLE

Be prepared to give way to oncoming vehicles.

RISK OF COLLISION | MIDDLETON ROAD / GREEN ROAD

20 mph speed limit, pedestrian crossing, do not exceed the 20 mph speed limit. Be aware of pedestrians walking into the path of buses.

NARROW ROAD AND PARKED CARS | LONDON ROAD

Ensure there is enough space to proceed and look out for oncoming vehicles.

RISK OF COLLISION | CRANMER ROAD / CRICKET GREEN

Carshalton Road. No footpath on common side, narrow bridge, bell, bushes protruding into road. Limited visibility. Be aware of pedestrians crossing from common. Watch out for oncoming large vehicles. Care and caution when passing bushes. Care needed for approaching traffic due to angle of junction. Do not exceed the 20-mph speed limit.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PEDESTRIANISED | LONDON ROAD / LOWER GRN W

Pedestrianised road. Risk of pedestrian/cyclist collision. Extreme care and caution when proceeding, looking for any pedestrians/cyclists. Do not exceed the 20-mph speed limit.

20 MPH ZONE | VICTORIA ROAD

Do not exceed the 20 mph speed limit. Traffic calming measures. Watch out for vehicles when navigating Lavender Fields roundabout.

SCHOOLS | ALONG WHOLE ROUTE

Eagle House School; Hackbridge Primary School; Carshalton College; Harris Academy Sutton. Be aware of pupils surging into the road space when arriving at bus stops at school closing times.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTES 1 | CURTAILMENT ABBREVIATIONS

BHS	Banstead High Street	BSS	Belmont Station
SSN	Sutton Station	SNW	Sutton, St Nicholas Way
SHH	St Helier Hospital	MRD	Middleton Road
MCW	Mitcham, Commonsides West	LFS	Lavender Fields

FACILITIES | THROUGHOUT THE ROUTE

- **Council toilet in Banstead Car Park when open. Outside of this disabled toilet provides Driver access**

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you see *** displayed on the MDT screen to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE
BLUE

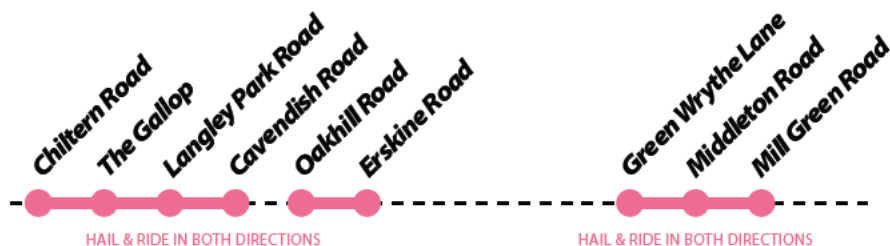
Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault

HAIL & RIDE

CARE AND CAUTION



Between **Chiltern Road** and **Cavendish Road**, **Oakhill Road** and **Erskine Road**, and between **Green Wrythe Lane** (junction of **Bishopsford Road**), **Middleton Road** and **Mill Green Road** (junction of **Goat Road**), the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road.

Please use extra care and caution when travelling on these roads.

